



**FOR YOUTH DEVELOPMENT®  
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# **Community YMCA**

## **Family Resource Guide**

### **Delaware County**

**V5/2023**



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### ***Child Abuse Hotline 1-800-932-0313***

#### **Crisis Intervention/Suicide Prevention**

Delaware County Hotline 855-889-7827

#### **Elder Abuse**

Elder Abuse Hotline 610-891-5249

#### **Domestic Abuse**

Domestic Abuse Line (Toll Free) 800-799-SAFE (7233)

Domestic Abuse Project of Delco 610-565-4590

Women Against Abuse 24 hour sexual assault hotline 610-566-4342

Women in Transition 215-564-5301

#### **Poison Control 1-800-222-1222**

#### **Police, Ambulance, Fire, Emergencies 911**

#### **Rape, Sexual Abuse, Incest** (website)

Victim Assistance Center 610-566-4342

#### **Red Cross (Fire, Flood Assistance)**

Southeast Region 215-299-4000

#### **Runaways**

National Switchboard 800-786-2929

#### **Substance Abuse (Toll Free) 800-662-HELP**

## **COUNTY RESOURCES**

#### **Delaware County Department of Human Services** (website)

20 South 69th Street

Upper Darby, PA 19082

**610-713-2115**

Office Hours: 8:30 am - 4:30 pm

For information or questions about Delaware County Human Services

Email us: [humanservices@delcohsa.org](mailto:humanservices@delcohsa.org)

The Department of Human Services was established in 1978 under the County of Delaware Home Rule Charter as an umbrella organization

#### **COMMUNITY YMCA of EASTERN DELAWARE COUNTY**

Association Office • 2104 Garrett Road • Lansdowne, PA 19050

**P:** 610-638-1270 • **F:** 610-638-9681 • **W:** [www.cyedc.org](http://www.cyedc.org)



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responsible for the delivery of coordinated human services and for establishing an administrative structure encompassing services to children, youth, adults, and families with special needs.

The Department of Human Services is comprised of the following offices:  
Office of Behavioral Health (Mental Health, Drug and Alcohol, Adult and

Family Services), Office of Intellectual Disabilities, Office of Children and Youth Services, Office of Early Intervention, and Child Care Information Services.

Mental Health, Intellectual Disabilities, Early Intervention, Drug and Alcohol, Subsidized Daycare, Homeless, and Child Welfare are among the many services that are provided through the Department of Human Services

#### [Children and Youth Services \(CYS\)](#)

1-800-416-4511

Children and Youth Services (CYS) investigates all allegations of child abuse and neglect, as mandated by state law. In all cases, the mission of CY is to provide for the immediate safety and protection of children, to keep children with their own families whenever possible, to provide temporary, substitute care for children when necessary and to reunite children with their families as quickly as possible after placement.

CYS provides a wide range of services to abused and neglected children from birth to age 18, and their families. CY also provides services to adolescents who are at severe risk due to their behavior or that of their parent

#### [Delaware County Assistance Office](#)

610-447-5500

Resource for cash assistance, the Supplemental Nutrition Assistance Program (SNAP), help with child care, health care coverage, home heating assistance (LIHEAP), school meals, Select Plan for Women, and long-term living services.



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[Women Infants and Children \(WIC\)](#)

Chester: 610-497-7660  
Upper Darby: 610-352-7925  
Springfield: 610-328-7930

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides Federal grants to States for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk.

[Early Learning Resource Center Region 15 \(ELRC-15\)](#)

**Phone:** 610-713-2115 or 1-800-831-3117

**Email:** [elrc15-email@delcohsa.org](mailto:elrc15-email@delcohsa.org)

The Early Learning Resource Center Region 15 is the hub of child care information in your local area. ELRC agencies provide you and your family with information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences. ELRC agencies also administer the subsidized child care program.

[Children's Health Insurance Program \(CHIP\)](#)

CHIP helpline at 1-800-318-2596

CHIP puts health coverage within reach for all uninsured kids and teens who are not eligible for or enrolled in Medical Assistance.

[Delaware County Intermediate Unit](#) website

The Delaware County Intermediate Unit (DCIU) is a regional education services agency. It is our mission to provide leadership for the development of innovative and cost-effective programs to meet the needs of our county.

- [Adult Education & Services](#)
- [Resources For Parents and the Community](#)
- [Early Childhood Education & Headstart Programs](#)
- [Autistic Support](#)



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### **Adult English Language Learning**

[Delaware County Literacy Council](#) website  
Chester, PA 19013  
610-876-4811

### **English Language Learners (ELL)**

Delaware County Intermediate Unit  
200 Yale Ave  
Morton, PA 19070  
610-938-9000

### **Translation Services**

[Family and Community Service of Delaware County](#) website  
610-566-7540  
Media, PA 19063

The mission of the Delaware County Service of Delaware County is to Provide services to build stronger communities through healthy, empowered individuals.

Services offered include but are not limited to: Mental Health & Counseling, Community Health, Housing and Emergency Food.

### **Catholic Social Services**

Delaware County Service Center  
130 E.7th Street  
Chester, PA.  
610-876-7101

The Delaware County Family Service Center offers the following programs to the community: Parenting and Pregnancy Workshops, Diaper Pantry, Food Cupboard, Showers and Laundry services, and mail service; This center is contracted with the Office of Adult & Family Services/Delaware County, the U.S. Department of Housing and Urban Development. Please note: Scheduling may be subject to change.

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[ChildLink](#) (Philadelphia)  
215-685-4646

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ChildLink coordinates services in Philadelphia to help children, from birth to age three who have special needs or who may have developmental delays, access early intervention services. ChildLink staff work in partnership with parents and early intervention specialists to evaluate each child's needs, explore options and develop an individualized family service plan for the child and family.

For questions about ChildLink or the services provided, please contact:  
215.731.2100

[Crozer Keystone Healthy Beginnings](#)

Crozer –Chester Medical Center  
One Medical Center Boulevard  
Upland, PA 19013  
1-800-254-3258

Healthy Beginnings Plus is a program of comprehensive maternity care designed to promote a healthy pregnancy for you and to support you in giving your baby the best possible start in life.

[Community Action Agency](#)

**Administrative Office - Boothwyn**

1414 Meetinghouse Road  
Boothwyn, PA 19061  
Phone: 610.833.4442  
[info@caadc.org](mailto:info@caadc.org)

Housing, employment training, energy services, income tax assistance, budget counseling, food assistance, teen parent program, and more.



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**JusticeWorks YouthCare, Inc.**

**Delaware County Office**

**600 N. Jackson Street**

**Suite 202**

**Media, PA 19063**

[delaware@justiceworksyouthcare.com](mailto:delaware@justiceworksyouthcare.com)

Phone: **(610) 858-8097**

**1-877-525-5992 1-610-500-3053**

JusticeWorks is an organization serving children and families in anger management, family finding and reunification services.

**Community Interactions**

**740 Chester Road**

**Swarthmore, PA 19081**

**1-877-328-4799**

**1-610-328-9008**

Community Interactions Inc. provides day programs, residential programs, life sharing, in home supports and supported employment for individuals living with disabilities.

**Delaware County Housing Authority**

**1855 Constitution Ave.**

**Woodlyn PA 19094**

**610.876.2521**

Delaware County Housing Authority provides public housing, housing choice voucher programs, supportive housing programs, shelter plus care, voucher homeownership programs, and family self-sufficiency programs.

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### Child Guidance Resource Center

Delaware County Office and Headquarters  
2000 Old West Chester Pike Havertown, PA, 19083  
Phone: (484) 454-8700

Child Guidance Resource Centers is a private, non-profit community behavioral healthcare organization. We are dedicated to providing quality care and educational services that assess, treat, and empower children, adolescents, and families with behavioral challenges, developmental disabilities, or residential needs in the Delaware Valley. With over 59 years of service, Child Guidance is committed to creating and sustaining healthy, secure communities through highly qualified clinical services. Our work advocates for, and maintains the health and well-being of the clients we serve. Vital to this commitment is an outstanding clinical and support staff that provides services of unparalleled value.

### Keystone STARS

**Keystone STARS** is Pennsylvania's Quality Rating and Improvement System (QRIS). A QRIS is a continuous quality improvement systemic approach to assess, improve, and communicate the level of quality in early and school-age care and education programs. Keystone STARS is a program of Pennsylvania's Office of Child Development and Early Learning (OCDEL).

### Office of Child Development and Early Learning PA

OCDEL works with many partners to create opportunities for the commonwealth's children. Parents, schools, child care, early intervention, Head Start, libraries, community organizations and other stakeholders have joined with the Office of Child Development and Early Learning to provide high quality early childhood programs and effective prevention strategies to mitigate challenges faced by families that affect school readiness and academic success.

OCDEL is jointly overseen by the Department of Human Services and the Department of Education. Offices are located in Department of Education at 333 Market Street in Harrisburg.

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[COMPASS Child Care and Early Learning](#) Provider Search

This site, operated by the state of Pennsylvania, provides an online search engine that helps families find quality, affordable childcare centers within their geographic region.

[PA CareerLink](#)

Whether you are looking for your first job or to advance your career, PA CareerLink® is here to help. We are a free, one-stop shop with highly trained staff ready to assist with your job search.

- Create a resume'
- Find a job
- Free career resources

### **Delaware County Library Systems**

(610) 891-8622

[www.delcolibraries.org](http://www.delcolibraries.org)

[Find a library near you.](#)

### **Transportation**

[Septa](#) (website)

**Southeastern Pennsylvania Transportation Authority** Serving Bucks, Chester, Delaware, Montgomery, and Philadelphia Counties

- Regional rails
- Market-Frankford Line
- Broad Street Subway
- Trolley Lines
- Norristown High Speed Line
- Buses
- CCT Connect

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## **School District Guide**

**[Archdiocese of Philadelphia  
Office of Catholic Education](#)** Website

222 N. 17<sup>th</sup> Street  
Philadelphia, PA 19103  
(215) 587-3700

**[Haverford School District](#)** Website

1801 Darby Road  
Havertown, Pa. 19083  
610-853-5900

**[Interboro School District](#)** Website

900 Washington Ave.  
Prospect Park, PA 19076  
(610) 461-6700

**[Marple Newtown School District](#)** Website

120 Media Line Rd.  
Newtown Square, Pa. 19073  
610-359-4215

**[Penn Delco School District](#)** Website

2821 Concord Rd.  
Aston, PA 19014  
(610) 497-6300 ext. 1395

**[Philadelphia School District](#)** Website

440 N. Broad Street  
Philadelphia, PA 19130  
(215) 400-4000

**[Radnor School District](#)** Website

135 South Wayne Ave.  
Wayne, Pa. 19087  
610-608-8100

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**Ridley School District** Website

901 Morton Ave.  
Suite 100  
Folsom, PA 19033  
(610) 534-1900 ext. 1151

**Rose Tree Media School District** Website

308 N. Olive Street  
Media, Pa. 19063  
610-627-6000

**Springfield School District** Website

200 South Rolling Road  
Springfield, PA 19064  
(610) 938-6000

**Southeast Delco School District** Website

1560 Delmar Drive  
Folcroft, PA 19032  
(610) 522-4300

**Upper Darby School District** Website

8201 Lansdowne Ave.  
Upper Darby, PA 19082  
(610) 789-7200

**William Penn School District** Website

100 Green Ave.  
Lansdowne, PA 19050  
(610) 284-8000