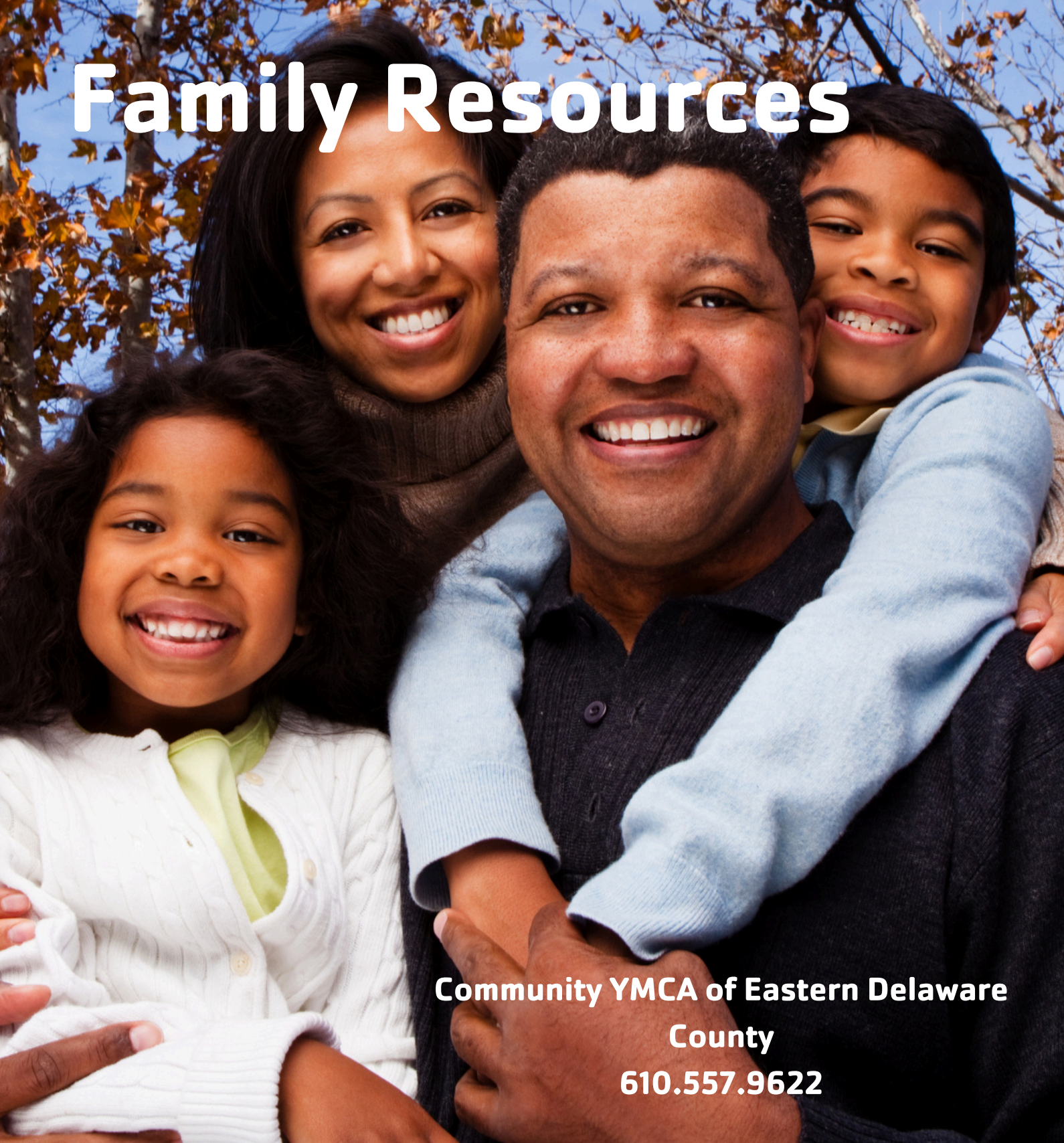




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Family Resources



**Community YMCA of Eastern Delaware
County**

610.557.9622

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Crisis Resources

There are many resources available to individuals and families in the Southeastern Pennsylvania area. These resources are designed to support families, reduce poverty, and strengthen communities. Topics highlighted and in various colored fonts are clickable links that lead to email addresses or websites offering detailed information.

**Police, Ambulance, Fire, Emergencies–
Dial 911**

Child Abuse Hotline 1-800-932-0313

[Crisis Intervention/Suicide Prevention](#)

Delaware County Hotline 855-889-7827

[Elder Abuse](#)

Elder Abuse Hotline 610-891-5249
610-490-1300 during business hours
610-622-9284 after business hours

[Domestic Abuse](#)

*Domestic Abuse Line (Toll Free)
800-799-SAFE (7233)

*Domestic Abuse Project of Delco
610-565-4590

*Women Against Abuse
24 hour sexual assault hotline
610-566-4342

*Women in Transition 215-564-5301

[Poison Control](#) 1-800-222-1222

[Rape, Sexual Abuse, Incest](#) (website)
Victim Assistance Center 610-566-4342

[Red Cross](#) (Fire, Flood Assistance)
Southeast Region 215-299-4000

Homeless Emergency Assistance

The Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 (HEARTH Act), enacted into law on May 20, 2009, expands the Emergency Shelter Grants program by adding rapid re-housing, more robust homelessness prevention, and HMIS as eligible activities, and renames it as the Emergency Solutions Grants (ESG) Program.

610-891-5425

Email: OHCD@co.delaware.pa.us

VETERANS CRISIS LINE

Dial 988 then press 1

Confidential Chat at

VeteransCrisisLine.net or

text to 838255

[DELAWARE COUNTY CRISIS CONNECTIONS](#)

[TEAM](#)

(MOBILE CRISIS SUPPORT)

1-855-889-7827

[Runaways](#)

National Switchboard 800-786-2929

Substance Abuse

(Toll Free) 800-662-4357 (HELP)

County Resources

Delaware County Department of Human Services (website)

20 South 69th Street
Upper Darby, PA 19082
610-713-2115

Office Hours: 8:30 am - 4:30 pm

For information or questions about Delaware County Human Services

Email us: humanservices@delcohsa.org

The Department of Human Services was established in 1978 under the County of Delaware Home Rule Charter as an umbrella organization responsible for the delivery of coordinated human services and for establishing an administrative structure encompassing services to children, youth, adults, and families with special needs.

The Department of Human Services is comprised of the following offices: Office of Behavioral Health (Mental Health, Drug and Alcohol, Adult and

Family Services), Office of Intellectual Disabilities, Office of Children and Youth Services, Office of Early Intervention, and Child Care Information Services.

Mental Health, Intellectual Disabilities, Early Intervention, Drug and Alcohol, Subsidized Daycare, Homeless, and Child Welfare are among the many services that are provided through the Department of Human Services

Delaware County Assistance Office

610-447-5500

Resource for cash assistance, the Supplemental Nutrition Assistance Program (SNAP), help with child care, health care coverage, home heating assistance (LIHEAP), school meals, Select Plan for Women, and long-term living services.

Community Action Agency

Administrative Office - Boothwyn
1414 Meetinghouse Road
Boothwyn, PA 19061
Phone: 610.833.4442
info@caadc.org

Housing, employment training, energy services, income tax assistance, budget counseling, food assistance, teen parent program, and more.

Women Infants and Children (WIC)

Chester: 610-497-7660
Upper Darby: 610-352-7925
Springfield: 610-328-7930

The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides Federal grants to States for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk.

Philabundance

Philabundance was founded in 1984 with the simple belief that no one should go hungry while healthy food goes to waste. Our mission is to drive hunger from our communities today and to end hunger for good.



Adult English Language Learning
[Delaware County Literacy Council website](#)

Chester, PA 19013
610-876-4811

[English Language Learners \(ELL\)](#)
Delaware County Intermediate Unit
200 Yale Ave
Morton, PA 19070
610-938-9000

[Translation Services](#)

[Family and Community Service of Delaware County](#)
website

610-566-7540
Media, PA 19063

The mission of the Delaware County Service of Delaware County is to Provide services to build stronger communities through healthy, empowered individuals.

Services offered include but are not limited to: Mental Health & Counseling, Community Health, Housing and Emergency Food.

[Catholic Social Services](#)

Delaware County Service Center
130 E.7th Street
Chester, PA.
610-876-710

The Delaware County Family Service Center offers the following programs to the community: Parenting and Pregnancy Workshops, Diaper Pantry, Food Cupboard, Showers and Laundry services, and mail service; This center is contracted with the Office of Adult & Family Services/Delaware County, the U.S. Department of Housing and Urban Development. Please note: Scheduling may be subject to change.

[Delaware County Housing Authority](#)

1855 Constitution Ave.
Woodlyn PA 19094
610.876.2521

Delaware County Housing Authority provides public housing, housing choice voucher programs, supportive housing programs, shelter plus care, voucher homeownership programs, and family self-sufficiency programs.

[Chester Housing Authority](#)

1-610-904-1111

Chester Housing Authority is a public housing program that connects income-eligible individuals and families with public housing or section 8 vouchers.

[JEVS Human Services](#)

JEVS provides employment training in food service, custodial, and hospitality areas; and partial hospitalization for services.

HEADQUARTERS ADDRESS
1845 Walnut St 7th Floor
Philadelphia, PA 19103
T: (215) 854-1800
info@jevs.org

[Women's Resource Center](#)

For more than 45 years, the Women's Resource Center (WRC) has helped women and girls in the five counties of southeastern Pennsylvania successfully navigate life's transitions and inspire others to do the same. By providing resources, tools, and support for today, we create hope for tomorrow.

[NEED HELP?](#)

Call our HELPLINE
701-314-HELP (4357)
M-T-Th-F 9:30am-3:30pm
W 9:30am-12:30pm



Multicultural Resources

The Center for Hispanic Resources

El Centro–The Ruth Bennett Learning Center
1350 W. 9th Street, Chester, PA

Open Wednesday's 9:00 a.m. – 3:00 p.m. (currently serving clients virtually) [+12674537289](tel:+12674537289)

The Center for Hispanic Resources (El Centro) – as a part of the foundation's Women and Children's Programs – was developed in response to the largely unmet needs of Spanish-speaking individuals in the Chester community. Its mission is to help Delaware County's Spanish speaking residents learn about and navigate access to the resources in their communities.



MULTICULTURAL FAMILY SERVICES (MCFS)

MCFS Upper Darby Office
7016 Terminal Square, Suite 1-A
Upper Darby, PA 19082
Phone: 484-461-8660
Email: info@mcfsorg.com

MCFS is a community based, not for profit organization located in Upper Darby, PA in Delaware County. MCFS provides educational, job readiness, behavioral health, prevention, recreation, and home care services to more than 700 individuals, youths, and families residing in Delaware and Philadelphia Counties. MCFS services over 1,000 immigrants, refugees and U.S. born citizens per year.

UPPER DARBY WELCOME CENTER

The Welcome Center specializes in offering assistance with immigration questions, state and federal government services, citizenship applications, locating employment, and English as a Second Language. Services are also offered concerning legal advice, health insurance, and becoming a homeowner.

How to Contact

Raya K. Fagg, Director
Upper Darby Welcome Center
100 Garrett Road
Upper Darby, PA 19082
610-734-7784

rfagg@upperdarby.org

AFRICAN CULTURAL ALLIANCE OF NORTH AMERICA (ACANA)

ACANA is a 501 (c) (3) non-profit organization based in Philadelphia, PA. ACANA serves African and Caribbean immigrants by providing access to social and legal services, community development programs, health services, organizing African arts and culture events, and an array of many other services.

How to Contact

5530 Chester Ave
Philadelphia, PA 19143
Phone: 215-729-8225

Email: acanaphila@gmail.com

PA Refugee Resettlement Program

The mission of the Refugee Resettlement Program is to help refugees and their families obtain employment, economic self-sufficiency, and social integration within the shortest possible time after their arrival into the commonwealth.

Email: RA-HSRefugeeProgram@pa.gov

Delco Community Connections

Other multicultural resources available on this website.

Health Resources

Health Insurance

Pennie is Pennsylvanian's insurance marketplace and provides individuals and families with the ability to shop for high-quality health care plans and easily apply for financial assistance.

All PA residents who are citizens, U.S. nationals, or have a qualified immigration status can apply and enroll in health coverage through Pennie.

[Healthcare.gov](https://www.healthcare.gov)

Children's Hospital of Philadelphia (CHOP)

Children's Hospital of Philadelphia (CHOP) is the oldest hospital in the United States dedicated exclusively to pediatrics. The department provides clinical services at our Main Campus in Philadelphia and at more than 50 pediatric and adolescent primary and specialty [care network locations](#) in Pennsylvania and New Jersey, as well as through a [Home Care](#) program serving more than 4,000 patients each year.

Vybe Urgent Care Locations

Our goal is to create a warm, welcoming place where you can be treated for many common illnesses and injuries. We're proud to offer the wide range of urgent care services and are even more excited to continue to expand our offerings to meet the needs of our patients.

Nemours Children's Health

We're transforming the idea of what it takes to keep children well, beyond medicine. Besides providing world-class clinical care, we're addressing the social, economic, behavioral and environmental factors that affect kids every day.

Pediatric Primary Care
Specialty Care
Urgent Care

Mainline Health

Our board-certified physicians pride themselves in giving compassionate and thorough care to all of their patients and in going the extra mile to accommodate patients' individual needs.

Services include:

EKGs

Immunizations

Routine blood draws

Vision and hearing tests

Pulmonary function tests

Echocardiogram

Stress echo

Integrated behavioral health services

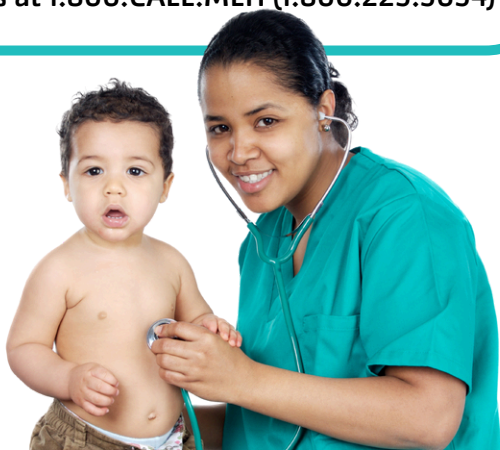
Call us at 1.866.CALL.MLH (1.866.225.5654)

Patient First-Springfield

Since 1981, Patient First has provided urgent and primary health care on a non-appointment basis in convenient locations. Walk in to see a physician and walk out with a whole new view of health care. We can perform lab tests, take x-rays and even provide your prescription drugs on-site.

Children's Health Insurance Program (CHIP)

CHIP helpline at 1-800-978-8762
CHIP puts health coverage within reach for all uninsured kids and teens who are not eligible for or enrolled in Medical Assistance.



Child Care Resources

Early Learning Resource Center Region 15 (ELRC-15)

Phone: 610-480-3191 or 888-535-2217

Email: Families: ELRC15Family@phmc.org

The Early Learning Resource Center Region 15 is the hub of child care information in your local area. ELRC agencies provide you and your family with information on quality child care and personalized child care referrals to child care providers based on your specific needs or preferences. ELRC agencies also administer the subsidized child care program.

Keystone STARS

Keystone STARS is Pennsylvania's Quality Rating and Improvement System (QRIS). A QRIS is a continuous quality improvement systemic approach to assess, improve, and communicate the level of quality in early and school-age care and education programs.

Keystone STARS is a program of Pennsylvania's Office of Child Development and Early Learning (OCDEL).

Office of Child Development and Early Learning PA

The Office of Child Development and Early Learning (OCDEL) (a collaborative effort between the Pennsylvania Department of Education and the Pennsylvania Department of Human Services) is focused on creating opportunities for the commonwealth's youngest citizens to develop and learn to their fullest potential.

Compass

Search for child care programs in your vicinity.

View inspection summaries, learn what programs are offered, and find transportation options to and from the center.

[800-692-7462](tel:800-692-7462)

Monday - Friday | 8:30 am - 4:30 pm

If you are hearing impaired, call TTY/TTD at [800-451-5886](tel:800-451-5886).

Head Start

Head Start is primarily a federally-funded program that provides education, health and social services to families with children aged 3, 4, and 5. Head Start programs help children develop academic and social skills that prepare them for school and life. While enrolled in a high quality Head Start preschool program, children receive nutrition, health and supports that help them grow mentally, physically and socially.

PA Pre-K Counts

Quality pre-kindergarten benefits children and families today and tomorrow, and greatly benefits Pennsylvania in the future.

The Pennsylvania Pre-K Counts pre-kindergarten program, established by the Pennsylvania Department of Education, will make quality pre-kindergarten opportunities available to children and families across the commonwealth.

Contact information for PA Pre-K Counts can be found by visiting findchildcare.pa.gov and clicking on Early Learning and Development Programs→ Find a Provider→ Preschool, then PA Pre-K Counts.



Behavioral & Mental Health

Child Guidance Resource Center

Delaware County Office and Headquarters
2000 Old West Chester Pike Havertown,
PA, 19083

Phone: (484) 454-8700

Guidance Resource Centers is a private, non-profit community behavioral healthcare organization. We are dedicated to providing quality care and educational services that assess, treat, and empower children, adolescents, and families with behavioral challenges, developmental disabilities, or residential needs in the Delaware Valley. With over 59 years of service, Child Guidance is committed to creating and sustaining healthy, secure communities through highly qualified clinical services. Our work advocates for, and maintains the health and well-being of the clients we serve. Vital to this commitment is an outstanding clinical and support staff that provides services of unparalleled value.

JusticeWorks YouthCare, Inc.

Delaware County Office
600 N. Jackson Street
Suite 202
Media, PA 19063

delaware@justiceworksyouthcare.com

Phone: (610) 858-8097

1-877-525-5992 1-610-500-3053

JusticeWorks is an organization serving children and families in anger management, family finding and reunification services.

Community Interactions

740 Chester Road
Swarthmore, PA 19081
1-877-328-4799
1-610-328-9008

Community Interactions Inc. provides day programs, residential programs, life sharing, in home supports and supported employment for individuals living with disabilities.

ChildLink (Philadelphia)

215-685-4646

ChildLink coordinates services in Philadelphia to help children, from birth to age three who have special needs or who may have developmental delays, access early intervention services. ChildLink staff work in partnership with parents and early intervention specialists to evaluate each child's needs, explore options and develop an individualized family service plan for the child and family.

For questions about ChildLink or the services provided, please contact:
215.731.2100



Horizon House

Horizon House provides services including treatment, outpatient, employment, residential and educational services.

Delaware County
1601 Parklane Road Upper Level
Swarthmore, PA 19081
Ph: 610.328.2044

Elwyn

111 Elwyn Road
Elwyn, PA 19063
610-891-2000

Elwyn provides information and referral services regarding residential services and supports for individuals with intellectual and developmental disabilities in Chester, Delaware and Philadelphia counties in Pennsylvania. Elwyn also provides work opportunities and adult day programs for people with disabilities.

CHOP

At the Department of Child and Adolescent Psychiatry and Behavioral Sciences, we believe the key to appropriate treatment is a proper diagnosis. Our experts will determine the root of your child's problem and identify biological, environmental, psychological and academic factors that contribute to your child's condition before creating a personalized treatment plan.

Appointments
215-590-7555

The Delaware County Intermediate Unit (DCIU) is a regional education services agency. It is our mission to provide leadership for the development of innovative and cost-effective programs to meet the needs of our County.

Adult Education
Autistic Support
Center for Equity
Early Intervention
Parent Training Workshops
Speech & Language
Vision Support

ABA Centers of America

Autism is a group of developmental disabilities, including what was formerly diagnosed as Asperger's syndrome, that result in social interaction, verbal communication and behavioral challenges. Our autism care center uses the latest proven advances in behavioral therapies to assess a client's functionality, analyze data and then create individualized action plans. Our center for autism care doesn't engage in "aversion therapies," focusing on negative reinforcement. We work patiently with all clients and their families to reach agreed-upon goals.



School District Information

Archdiocese of Philadelphia Office of Catholic Education

222 N. 17th Street
Philadelphia, PA 19103
(215) 587-3700

102 Elementary schools fostering the formation of Catholic values across the Greater Philadelphia Area

Haverford School District Website

1801 Darby Road
Havertown, Pa. 19083
610-853-5900

The mission of the School District of Haverford Township is to educate and to inspire a community of lifelong learners who become well-rounded global citizens.

Interboro School District Website

900 Washington Ave.
Prospect Park, PA 19076
(610) 461-6700

Interboro School District provides a challenging and supportive learning environment for all students to succeed academically, socially, and emotionally while becoming college and career ready citizens within a global community.

Marple Newtown School District Website

120 Media Line Rd.
Newtown Square, Pa. 19073
610-359-4215

The mission of the Marple Newtown School District is to provide rigorous educational opportunities for all students in a safe, healthy, and responsive learning environment through a collaborative commitment to involve students, staff, families and the community.

Penn Delco School District Website

2821 Concord Rd.
Aston, PA 19014
(610) 497-6300 ext. 1395

Penn-Delco is located in Southeastern Pennsylvania approximately 15 miles southwest of Philadelphia. The district encompasses Brookhaven and Parkside Boroughs and Aston Township. Approximately 3,250 students are enrolled in grades kindergarten through twelve (12) educated at four elementary schools, a middle school, and a high school.

Philadelphia School District Website

440 N. Broad Street
Philadelphia, PA 19130
(215) 400-4000

Radnor School District Website

135 South Wayne Ave.
Wayne, Pa. 19087
610-608-8100

The mission of Radnor Township School District is to inspire in all students the love of learning and creating, and to empower them to discover and pursue their individual passions with knowledge, confidence, and caring to shape the future



Ridley School District Website

901 Morton Ave.
Suite 100
Folsom, PA 19033
(610) 534-1900 ext. 1151

It is the mission of the Ridley School District to create a caring environment that gives all students the opportunity to achieve their fullest personal and academic potential in order to become productive and responsible citizens.

Southeast Delco School District Website

1560 Delmar Drive
Folcroft, PA 19032
610-522-4300

The mission of the Southeast Delco School District is to nurture, educate, and challenge students to become lifelong learners, possessing knowledge, compassion, and a desire to serve the global community.

Rose Tree Media School District Website

308 N. Olive Street
Media, Pa. 19063
610-627-6000

Students are the focus of the Rose Tree Media School District learning community. All students will reach their intellectual, emotional, social, and physical potential in a safe environment that celebrates diversity, individual talents and efforts, and promotes collaboration, caring, respect, and leadership. Students will be well prepared to create meaningful and productive lives in a global society.

Upper Darby School District Website

8201 Lansdowne Ave.
Upper Darby, PA 19082
(610) 789-7200

It is the mission of the Upper Darby School District to provide a comprehensive educational program that develops all learners into critical thinkers, with effective communication skills, empowering them to adapt to an ever-changing world. Our students will demonstrate integrity and confidence while cultivating a learner's mindset in pursuit of personal excellence and service to others.

Springfield School District Website

200 South Rolling Road
Springfield, PA 19064
(610) 938-6000

Academics, Athletics/Activities, Arts, Service. We believe with these four pillars, every student can find a place and purpose to establish a growth mindset in order to demonstrate our motto, Pride in All Things. Yet, excelling in one pillar is not the norm for most Springfield students. The mindset among teachers, coaches, and staff is to give students the best experiences they can for their school career, which often translates into being involved in as many extracurricular activities as the students would like.

William Penn School District Website

100 Green Ave.
Lansdowne, PA 19050
(610) 284-8000

Our mission at the William Penn School District is to provide a quality education that prepares all of our students, regardless of background or circumstances, for success in college, career, and life.

